



Intelligent Cloud-Native Infrastructure for Financial Transactions

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Abstract

AI-powered cloud-native financial platforms based on microservices architectures enable secure, real-time, and scalable transaction processing for payment, insurance, brokerage, trading, capital markets, and treasury services. Cloud-native architectures are designed to support the convergence of digital banking, cybersecurity, fraud detection, capital market trading, trading platform services, liquidity management, data-driven pricing, and governmental regulatory compliance. Cloud environments are also the preferred foundation for integrating the machine learning workloads behind AI innovation into financial-function operations.

The primary platform enabler is real-time transaction-processing capability, essential for providing privacy risk scoring, instantaneous payment fraud detection, and market-shock liquidity forecasting with embedded pricing models. Cloud-native streaming-data architecture, event-driven processing with near-real-time latency guarantees, and the consistency–availability–partition tolerance framework underpin secure processing of financial transactions. AI methods supporting these platforms incorporate transaction anomaly detection for fraud prevention, risk scoring for the governing approval process, ASIC-generated cash–liquidity forecasting for funding cost management, and data-driven algorithms for pricing bank, insurance, and brokerage products.

Keywords : Cloud-native, microservices, streaming-data, event-driven, fraud-detection, compliance, risk-scoring, scaling, disruptive-technology, governance, privacy, model-risk, AI-Architecture, supervisory-tech.

1. Introduction

The rapid adoption of cloud-native architectures and artificial intelligence in the financial services industry may induce panic in some quarters yet is likely to remain unmapped territory for a while. Following the initial euphoria, the focus is now on governance frameworks that ensure readiness from a business and compliance perspective. Most prominent cloud service providers publish best-practice blueprints and reference architectures for building complex workloads on their infrastructure. These authoritative sources, however, are by definition agnostic to the specific industry requirements and therefore not necessarily aligned with the cloud security, design, and operation principles of a financial institution.

The principals of cloud-native may still govern development in the finance domain, provided that regulators, the business, and the bank's own risk appetite firmly follow the trail blazed by early technology adopters. Remote banks are on the cutting edge of cloud-native banking. The technology stack of a cloud-native bank rides entirely on the cloud of a single infrastructure provider (IaaS) whose tenants have been chosen carefully to avoid any possible loss of sensitive data outside the provider's data centers. Further elements of a platform approach are also in place: the bank's cloud-native applications can call services built by other platform tenants. Nonetheless, the risk profile in a cloud-native area remains heavier than in the rest of the bank because historical data protection and data security principles differ.



1.1. Scope and Objective

AI technologies can exponentially improve the capabilities of finance organizations; conversely, improper management can result in dire outcomes. Financial institutions face potential disruption by new entrants and exponential adoption of emerging fintech capabilities. A viable strategy is the use of AI to automate, optimize, and secure value chains of existing trusted, traditional players, and cloud computing provides the capability to accelerate time-to-market while containing infrastructure cost and risk. AI-powered, cloud-native financial platforms enable a wide range of workloads and facilitate more than just optimization, allowing the wholesale replacement of legacy solutions.

This analysis evaluates how AI-powered, cloud-native architectures can secure, scale, and accelerate financial transaction processing. First, foundations of AI-powered cloud-native architectures are established, followed by a detailed examination of requirements for real-time transaction processing in the cloud, description of suitable AI methods, analysis of security- and privacy-preserving techniques, elaboration of cloud-native scalability principles, and discussion of governance, risk, and compliance alignment.



Financial platforms face specific requirements in terms of security, availability, and compliance; AI introduces further complexity. Incorporating the new source of governance, risk, and compliance into existing Cloud-Native Financial Security research also merits consideration for completeness. The analysis concludes by evaluating cloud-native ecosystems for transaction processing. Enclosed within the scope of the analysis is the orchestration of cloud resources in multi-cloud and hybrid-cloud environments—both on-demand and aversion-enabled—orchestration of multi-service AI workloads. AI workbenches are not addressed, as they have become a commodity for training and tuning machine-learning models.

Equation 1: End-to-end latency equation for real-time transaction processing

Step 1: Break the journey into stages

A transaction typically passes through these stages:

- ingestion time
- queueing/waiting time
- processing/compute time
- commit/storage time
- response/network return time

Let these be:

- L_{ingest}
- L_{queue}
- L_{compute}
- L_{commit}
- L_{return}

Step 2: Total latency is the sum of stage delays

Since the transaction must pass through each stage in sequence, the total delay is additive:

$$L_{\text{total}} = L_{\text{ingest}} + L_{\text{queue}} + L_{\text{compute}} + L_{\text{commit}} + L_{\text{return}}$$

Step 3: Add the SLA requirement

The paper discusses sub-second and near-real-time guarantees. If the SLA maximum is L_{max} , then the system must satisfy:

$$L_{\text{total}} \leq L_{\text{max}}$$



Final Equation 1

$$L_{\text{total}} = L_{\text{ingest}} + L_{\text{queue}} + L_{\text{compute}} + L_{\text{commit}} + L_{\text{return}} \leq L_{\text{max}}$$

2. Foundations of AI-Powered Cloud-Native Architectures

AI-Powered Cloud-Native Architectures

Cloud-native development is a logical direction for Financial Services, yet many groups remain on prem for a variety of reasons. Encouraging secure hosting in the public cloud and building control frameworks that support both hosting options without significant overhead should be a priority. The integration of AI into microservices across various cloud components offers multiple benefits—enhanced security, fraud detection and prevention, monitoring and support, resource management, risk scoring, regulatory compliance monitoring, demand forecasting, and dynamic pricing. Additionally, data streaming provides a powerful alternative to conventional ETL plans using batch, on-prem data warehouses.

Cloud-native applications aim to maximize the advantages of cloud computing and are characterized by loose coupling, continuous delivery, and flexible resource consumption. They embrace microservices or similar architectural styles and can increasingly leverage cloud services, especially serverless ones, for flow-oriented workloads or ensuring high traffic spikes. Today, business logic is increasingly implemented as a combination of data processing flows with analytical and transactional workloads. Financial data processing has strong real-time or near-real-time qualities, making event-driven architectures a good fit. However, a streaming approach is more natural and efficient for non-interactive, flow-oriented arithmetic. After all, classic data processing and warehouse workloads transform copies of source data, creating and storing new structured or semi-structured data.

Layer / Theme	Key Elements	Role in Financial Platforms	Main Benefit
Cloud-native architecture	Microservices, containers, DevOps, infrastructure as code, orchestration, observability, self-healing	Breaks large banking/finance systems into independently deployable services	Agility, resilience, faster releases
Event-driven design	Event streams, asynchronous workflows, triggers, decoupled services	Supports transaction-led business flows such as payments, alerts, approvals, and compliance actions	Real-time responsiveness
Streaming data architecture	Continuous ingestion, parallel processing pipelines, low-latency analytics	Processes payment, fraud, AML, sanctions, and liquidity signals as data arrives	High-throughput, near-real-time decisions
AI integration layer	Fraud models, anomaly detection, risk scoring, forecasting, pricing models	Embeds intelligence directly into operational transaction workflows	Better automation and decision quality

Table 1: Core architectural foundations of AI-powered cloud-native financial platforms



2.1. Cloud-Native Principles and Microservices

Cloud-native architectures build upon a number of key principles. These include implementing the microservices architecture style, together with the related architectural concepts of descaling, resilience, agility, automation, orchestration, observability, and self-healing. Additional cloud-native principles include network-based design, DevOps, infrastructure as software, portability, pay-per-use, multidatacenter deployment, capacity on demand, and deployment management.

Microservices is an architectural style in which a software application is composed of many autonomous and independently deployable units. In the context of cloud-native application development, each microservice is a containerized implementation of a small piece of application functionality and is often delivered by a small, agile team. Microservice applications take a 'descaled' form: horizontally scaled, replicating many simple units for capabilities such as transactional throughput without unnecessarily complex designs for transaction dependency control. The overall application is easily changeable, with new functions being added as extra units rather than as changes within existing units.

Microservices match the properties of cloud environments and enable rapid, frequent, and low-risk delivery of application capabilities to customers. Operations personnel can treat the many independently deployable units as a number of independent mini-applications, allowing for short, simple change cycles and rapid response to operational problems. Responsibilities for operational failure are simplified and de-risked through independent units, and service ownership is immediately clear as each unit is designed and deployed by its own team.

Automated testing and deployment techniques for small, frequent changes become practical for microservices, and DevOps and infrastructure as code practices support rapid iteration. Resilience is directly addressed through redundant distribution, and self-healing and observability become first-class design concepts. Auto-scaling of resources is still very much needed to cope with demand changes, but not in a simplistic scaling-on-load pattern that simple load levels tend to suggest. Resource occupation costs become very much lower than in non-cloud-native style, and thus new deployment forms—serverless and event-driven—become feasible.

Equation 2: Capacity and auto-scaling equation for streaming microservices

Step 1: Define arrival and service rates

Let:

- λ = transaction arrival rate (transactions/second)
- μ = service rate of one instance (transactions/second)
- c = number of parallel instances

Then total service capacity is:

$$c\mu$$

Step 2: Stability condition

For the queue not to grow without bound, incoming work must be less than processing capacity:



$$\lambda < c\mu$$

Step 3: Define utilization

Utilization ρ is the fraction of capacity being used:

$$\rho = \frac{\lambda}{c\mu}$$

Step 4: Solve for number of instances under a target utilization

Suppose the platform wants to keep utilization below ρ_{target} , where typically $\rho_{\text{target}} < 1$.

Then require:

$$\frac{\lambda}{c\mu} \leq \rho_{\text{target}}$$

Multiply both sides by $c\mu$:

$$\lambda \leq c\mu\rho_{\text{target}}$$

Now solve for c :

$$c \geq \frac{\lambda}{\mu\rho_{\text{target}}}$$

Because instance count must be an integer:

$$c = \left\lceil \frac{\lambda}{\mu\rho_{\text{target}}} \right\rceil$$

Final Equation 2

$$c = \left\lceil \frac{\lambda}{\mu\rho_{\text{target}}} \right\rceil$$

2.2. AI Integration in Financial Workloads

Delivering reliable financial services requires not only real-time evidence of operations and transactions but also the identification of reasons for abnormalities and their probable consequences. Anomalies must trigger alarms, followed by actions whenever warranted. AI methods can flag unauthorized transactions, assess risk, help incorporate regulation as business rules, support forecasting for liquidity management and pricing, and find other applications. Consequently, cloud-native platforms for

evidence generation should integrate AI-based risk management as a key workload for the entire platform. The cloud offers convenience, as organizations can start small and expand as demands grow.

Anomaly detection and fraud prevention activities within organizations are typically out-sourced to vendors specializing in such activities. These vendors have an enormous advantage, as they evaluate transactions across many organizations constantly and, thus, can develop much more precise models than organizations operating in isolation. The models formulated thereby must be continually updated based on new forms of attack detected through an organization's own data or sourced from other organizations and communicated through model-sharing consortia. AI methods can thus substantially enhance detection and prevention capabilities.

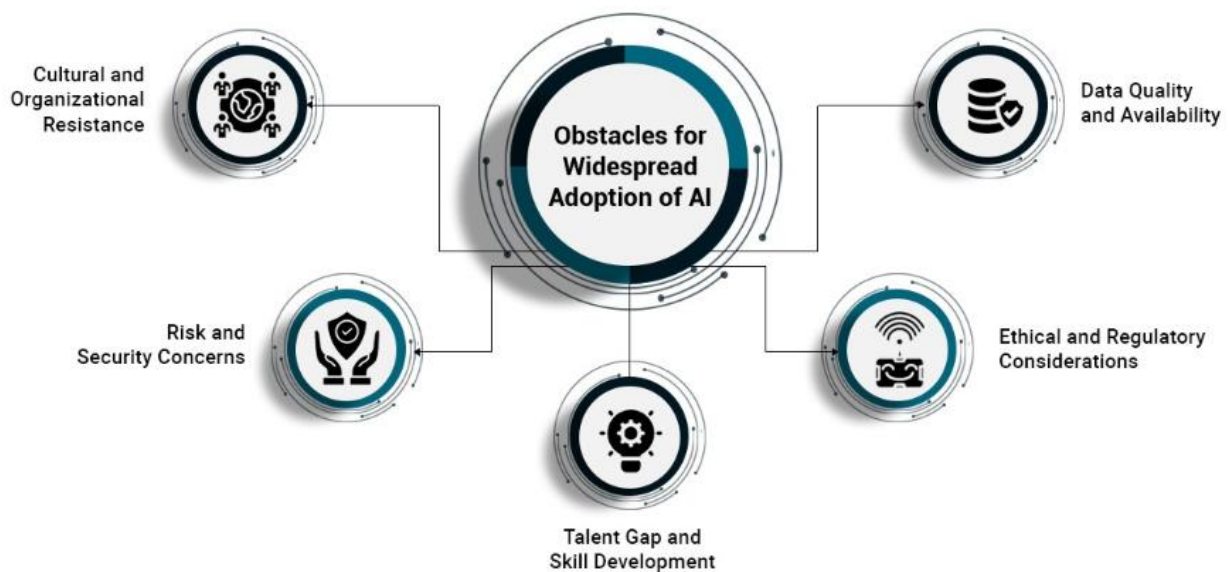


Fig 2: AI Integration in Financial Workloads

2.3. Security Fundamentals in Cloud-Native Environments

Strong encryption is key to security and privacy across cloud-native components. Encryption must be consistently applied across all data-at-rest and data-in-transit workloads, including the underlying database system and any message brokers. Automated mechanisms should be in place for the rotation of encryption keys, based upon a governance policy that suits the application workload. Whenever possible, data in-use should also be protected from unauthorized access during machine learning training and inference. Cloud service providers now offer secure enclaves for the confidential hosting of customer code and data, which can be used to combine sensitive information for AI model training without exposing it to the underlying compute.

Cloud-native platforms in the financial sector must also support privacy-preserving computation and data minimization principles. Sensitive customer identifiers should be masked or pseudonymized wherever appropriate for business operations involving external third parties, and minimal subsets of sensitive information should be shared by design. Consideration should



be given to the use of differential privacy in any AI workloads involving shared data, leveraging built-in support from and compatibility with established machine learning libraries such as TensorFlow and PyTorch. The potential use of synthetic data also merits investigation, for example to enable the training of fraud and money laundering detection models using semantically similar but anonymized transaction data.

3. Real-Time Transaction Processing in the Cloud

Transaction processing systems have undergone an architectural transformation in response to the emergence of the cloud platform. Cloud-native platforms reconsider the fundamental design principles of transaction processing to support sub-second to real-time transaction processing with significant infrastructure cost savings. Two cloud-native features that enable low-latency transaction processing in the cloud are streaming processing capabilities and event-driven architectures. Streaming processing frameworks can process high volumes of transactions on a time-ordered sequence of streaming data. Such an online processing system breaks the transactional boundary traditionally associated with batch processing but provides similar guarantees of processing correctness, thus paving the way for low-latency processing of transactions in the cloud.

Most transaction processing systems are designed not only to satisfy the correctness requirement of consistency, availability, and partition tolerance (CAP theorem) but also to guarantee specific bounds on the worst-case latency in the presence of failures. The usual target is to achieve latency in the order of milliseconds. In the financial domain, where events such as trading decisions need to be processed as rapidly as possible to respond to market fluctuations, it is common to see stringent service-level agreements that specify delays in the order of seconds. Providing sub-second and real-time processing—less than 100 milliseconds, for example—is quite challenging. However, failure is inevitable, and the avoidance of adverse media coverage is one mechanism by which cloud service providers can mitigate the risk associated with offering sub-second or real-time processing.

Equation 3: Availability equation under redundancy

Step 1: Single-node availability

Let one instance have availability:

$$A$$

Then its probability of failure is:

$$1 - A$$

Step 2: Two redundant independent replicas

If the platform has two replicas and the service is unavailable only if **both** fail, then:

$$P(\text{service down}) = (1 - A)^2$$

Hence service availability is:

$$A_{\text{service}} = 1 - (1 - A)^2$$

Step 3: Generalize to n replicas

For n independent replicas, all must fail for the service to be down:

$$P(\text{service down}) = (1 - A)^n$$

So:

$$A_{\text{service}} = 1 - (1 - A)^n$$

Step 4: General unequal-availability case

If replica i has availability A_i , then failure probability is $(1 - A_i)$. Assuming independence:

$$P(\text{all fail}) = \prod_{i=1}^n (1 - A_i)$$

Therefore:

$$A_{\text{service}} = 1 - \prod_{i=1}^n (1 - A_i)$$

Final Equation 3

$$A_{\text{service}} = 1 - \prod_{i=1}^n (1 - A_i)$$

3.1. Streaming Data Architectures

Streaming architectures meet the demand for real-time transaction processing arising from regulatory requirements and business expectations. Financial institutions and payment systems must monitor transactions for fraud, money laundering, and sanctions violations, maintain liquidity, perform risk calculations, and comply with many other processes without introducing excessive time delays. Streaming architectures pivot away from request-response transactional workloads, involving the routing of incoming requests to processing routes, and toward parallel pipelines for high-throughput workloads with low latency. Incoming requests trigger data-flow patterns based on event content, type, and context. Guarantees of low-latency processing, rather than predictable request-response delay, become paramount. Service Level Agreements stipulate response time and thresholds that

cannot be exceeded. Workloads are divided across streams, and numbers of process instances on each stream are scaled up or down to meet current demand, but must not be allowed to exhaust processing capacity.

Streaming architectures are increasingly providing databases and analytics engines with the ability to process input, logic, and output as a persistent sequence of transactions rather than as discrete points in time. Entering a data point that results in state change—such as sending a payment—does not involve waiting for transaction validation. Instead, entering a transaction immediately activates the logic for processing it. If the entering of a transaction exceeds a defined latency threshold, an alert is triggered. Users perceive their transactions as being addressed in real time, without implementing complicated paths and providing predefined inputs. Streaming data architectures are modular, preventing feedback between pipeline paths. In the financial industry they hence fully embrace the streaming-processing paradigm where they apply.

3.2. Event-Driven Processing and Latency Guarantees

Event-driven data processing allows for declarative workflows operating on data streams, providing latency guarantees via execution engines and transactional mechanisms. The financial workload class comprises automation and real-time decision support requiring immediate-and-resource-constrained processing. Depending on requirements, enabling low-latency guarantees with data consistency and data availability requires a meticulous architecture design/technique selection.

Batching, incremental, or delta processing isn't applicable, since their hardened, immediate-by-default style in streaming constantly applies data collection, multiplexing, and respective resource provisioning. The primary issues thus focus on potential guarantees on or latencies of individual transactional updates. Discernable updates—indicating info changes, event relevancy switches, or changes in the sensed space-state—yet differing latency requirements reside at opposite ends of the timing continuum. Events and more complex continuations/procedures having gesture de-fined latency constraints at either the low- or high-end necessitate special provision in banking orchestration to develop/define underlying execution methods.

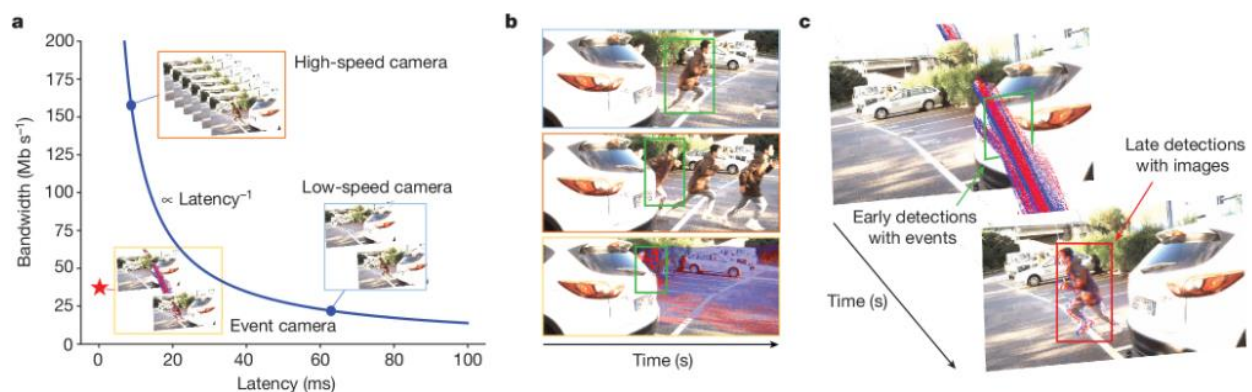


Fig 3: Event-Driven Processing and Latency Guarantees

3.3. Consistency, Availability, and Partition Tolerance in Financial Systems

Transaction processing systems must offer better-than-best-effort typicality guarantees that account for all monitored error-patterns and the needs of the application. In other words, becoming-everless inaccurate must be satisfying even if never fully



achieved (Wang et al., 2022) . For cloud-native financial transaction-processing systems, offering such better-than-best-effort typicality guarantees requires satisfying the worst-case temporal-order-consistency requirements of the transactions being processed, even when the supporting cloud infrastructure is subject to any performance-degrading conditions or disruptions to connectivity between availability-zones and/or regions.

Strict-consistency as defined by the 2010 paper Consistency is Not Always Good by Nigel H. Cohen is infeasible, because it requires all dependent clients implicitly cooperate to execute in the same order, which they seldom do – even in on-premise systems, still less so in geographically-dispersed cloud environments. However, the boundless-resourcing freedom of the cloud enables routing requests to the same-zone end-point to avoid propagating any delay, such that latencies are effectively independent operate in distinct sub-zones. Shadowing mechanisms can then be employed to detect and mask all forms of delay, corruption, and request-loss during intra-zone communications: shadowed servers redirect requests in an unshadowed direction or retime them at unshadowed speeds.

So, when resourcing-indpotency methods enable faster response from a least-delayed resource-function, an event-driven cloud-native platform can asymptotically tame all factors naturally-limiting SLA-meeting behaviour, although not those that would constitute an SLA breach. Guaranteeing that all co-working transactions across all zones / regions of any such platform produce applications-steered temporally-ordered streams is then the key to always-satisfying-an-ever-more-demanding-level-of-accuracy-certainly-everywhere.

4. AI Methods for Transaction Processing

Artificial intelligence is one of the most critical technologies of the 21st century. In today's world, global financial institutions generate vast amounts of transactional data in the form of web interactions, mobile banking transactions, credit and debit transactions, stock buy/sell orders, and remittances. Integrating AI technologies into cloud-native financial platforms enables organizations to implement key workloads in a flexible and cost-effective manner. Understanding how AI methods can be applied to core transaction-processing operations—including anomaly detection, risk scoring, liquidity forecasting, and pricing decisions while minimizing human intervention—is essential to designing an efficient AI-driven architecture.

AI methods can be used as real-time workloads that add telemetry or intelligence to the core platform. Implementing such capabilities within the cloud architecture provides a number of benefits, including reduced latency for data naturally residing in the cloud and auto-scaling to cope with peak processing loads. Many workloads generate large volumes of data, but their decision-making latency is of secondary importance. These could be implemented in a stream-processing model that distributes decisions to a large number of concurrent processes to keep per-instance latency low. Running a fleet of concurrent processes also enables elastic capacity provisioning to cope with changing workloads, ranging from planned peaks (such as during holiday shopping) to unplanned peaks (such as fraud detection).

Requirement	Description in the Article	Cloud-Native Mechanism	Expected Outcome
Low latency	Financial transactions often require sub-second or near-real-time response	Streaming engines, event-driven execution, optimized routing	Faster payment, fraud, and trading decisions



Requirement	Description in the Article	Cloud-Native Mechanism	Expected Outcome
High throughput	Platforms must handle large volumes of transactions continuously	Parallel streams, horizontal scaling, descaled microservices	Sustained performance under heavy load
Availability	Services must remain operational for mission-critical financial workloads	Redundancy, failover, multi-zone deployment, graceful degradation	Reduced outage risk
Consistency	Transaction correctness must be maintained even in distributed cloud settings	Careful architecture design, transactional mechanisms, ordered streams	Reliable financial records and state transitions
Partition tolerance	Platforms must continue functioning during network disruptions or regional issues	Zone-aware routing, replication, shadowing, resilient communication patterns	Better fault survival

Table 2: Real-time transaction-processing requirements and cloud-native mechanisms

4.1. Anomaly Detection and Fraud Prevention

Fraud detection is challenging because fraudulent transactions are a small fraction of the total volume and can adopt many different appearances. Traditional approaches employ statistical methods which define a threshold for abnormal behaviour for every financial factor; even small deviations can trigger alerts. AI is well suited to this problem thanks to its ability to learn complex patterns directly from data. Supervised anomaly detection uses labelled data to enable a model to generalize beyond the training set. Unsupervised anomaly detection requires only normal examples and detects test data that diverges from the learnt pattern. Semi-supervised detection trains on a limited number of normal cases and stresses pair-wise comparisons in the test set. Furthermore, it is possible to train on normal examples, learn a latent space, and estimate normality using a density estimation technique.

Anomaly detection is applied to credit, debit and account transactions, e-commerce transactions, insurance claims, IoT data (like camera images, tweets, log records). The models can detect various forms of fraud, including credit card fraud, identity fraud, anti-money laundering, anti-terror financing. In addition to money saving, fraud detection also improves brand equity. Most banking companies and FinTechs routinely include anomaly detection as part of their model portfolio for risk, operations, security.

4.2. Risk Scoring and Compliance Automation

Transaction risk assessment and compliance with anti-money laundering (AML) and know your customer (KYC) regulations are both essential to prevent potentially economically damaging transactions. AI can enhance transaction risk scoring, minimizing false positives and consequently the resources necessary to investigate flagged transactions. Processes such as monitoring actual customer transactions and using data from other providers can be incorporated to improve AML recommendations. KYC procedures can also be optimized to minimize friction for legitimate customers through techniques like document OCR, face matching, and real-time risk scoring based on customer behavior.



Dedicated monitoring and validation services can be integrated into cloud-native applications or separated into dedicated, scalable components. ML services running in the cloud can provide black box models that automatically score transactions and assess the likelihood of being cleared or reversed after monitoring. Advanced sampling techniques can expose risks linked to operational efficiency, allowing such costs to be considered and optimized without a detrimental impact on overall activity.

Equation 4: Fraud/anomaly detection equation using Mahalanobis distance

Step 1: Represent each transaction as a feature vector

Let a transaction be:

$$\mathbf{x} = \begin{bmatrix} x_1 \\ x_2 \\ \vdots \\ x_d \end{bmatrix}$$

Examples of features:

- amount
- time of day
- merchant category
- device score
- geo-distance
- transaction velocity

Step 2: Define the normal profile

Suppose legitimate transactions have mean vector:

$$\boldsymbol{\mu}$$

and covariance matrix:

$$\boldsymbol{\Sigma}$$

Step 3: Distance from the normal center

The simplest idea is Euclidean distance:

$$(\mathbf{x} - \boldsymbol{\mu})^T (\mathbf{x} - \boldsymbol{\mu})$$

But this ignores different variances and correlations.

Step 4: Normalize by covariance

To account for scale and correlation, weight by Σ^{-1} . That gives Mahalanobis distance squared:

$$D^2 = (\mathbf{x} - \boldsymbol{\mu})^T \Sigma^{-1} (\mathbf{x} - \boldsymbol{\mu})$$

Step 5: Threshold for anomaly detection

If the score exceeds a threshold τ , flag as anomalous:

$$D^2 > \tau$$

Final Equation 4

$$D^2 = (\mathbf{x} - \boldsymbol{\mu})^T \Sigma^{-1} (\mathbf{x} - \boldsymbol{\mu})$$

with decision rule

$$\text{Flag fraud/anomaly if } D^2 > \tau$$

4.3. Forecasting, liquidity Management, and Pricing

Temporal prediction is a natural AI application in finance, used for a range of tasks such as estimating currency exchange rates, predicting interest rates, hedging against interest rate risk, and ensuring the alignment of assets and liabilities to optimise on-balance sheet liquidity.

Forex market dynamics, influenced by many unpredictable external factors, imply that individual currency price series need state and regime switches to adequately capture their time-varying statistical dependencies. Cluster forecasting methods leveraging high-dimensional sets of currency pair returns are therefore needed to exploit temporal and spatial dependence information across currency pairs. Together with other market currencies, emerging market currency returns can be successfully monitored and forecasted as clusters across different temporal horizons.

The dynamic nature of the international monetary system exerts a constant influence on interest rate levels over time. This basic understanding implies that interest rate level forecasting must consider long-term information together with market expectations, while changes in short-term rates must follow a different approach that better accommodates short-end monetary policy swings.

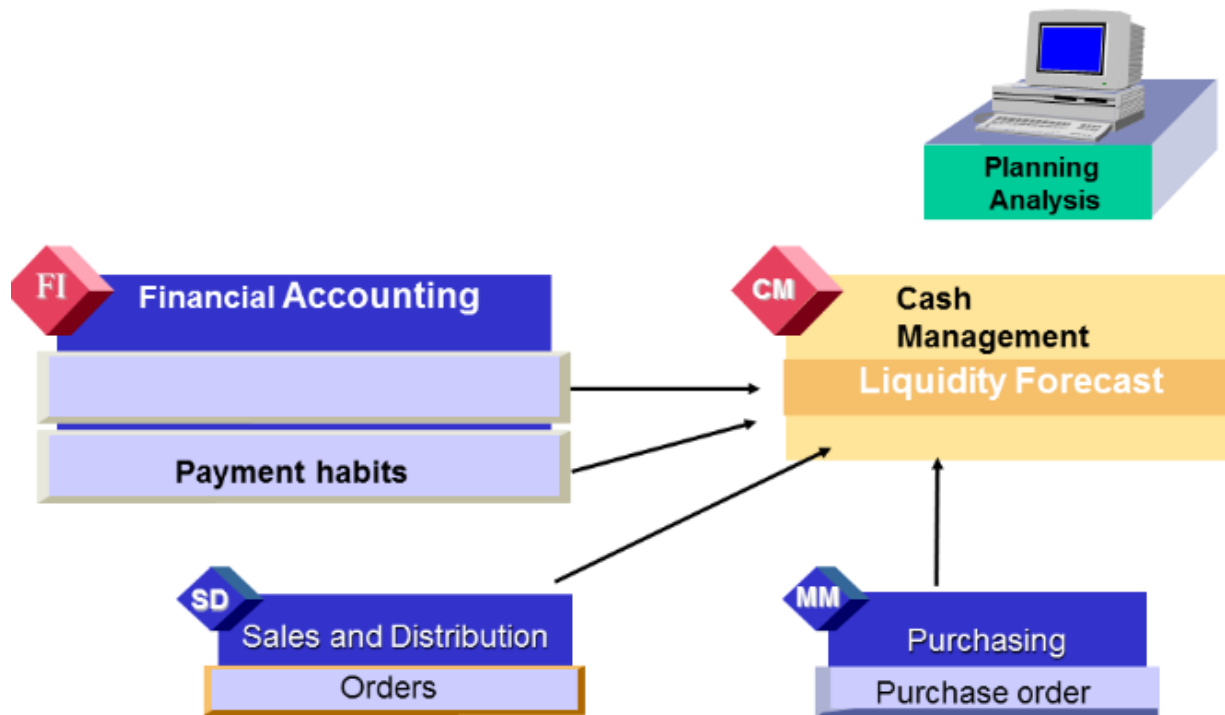


Fig 4: Liquidity Forecast

5. Security, Privacy, and Trust in AI-Driven Platforms

The definition and implementation of enterprise-wide controls for information security is critical, but should not become a bureaucratic exercise by companies whose only goal becomes the writing of procedures. Outside of obligations imposed by regulative agreements, a deep review of security-related procedures should be considered only periodically. Trust in the AI systems can be affected in many ways.

Adequate encryption of data, both in transit over external networks and at rest in the storage systems, is a well-established security control to mitigate the risk of data leaks. In addition to the encryption, this kind of architectures usually incorporate a key management strategy where keys are managed in a separate service or module under specific security practices (separation of duties, access management, logging, etc.). It is also advisable to store the keys in the memory of secure enclaves available in the hardware components.

One way to minimize the volume of data collected and processed is to use privacy preserving other AI techniques, among which noisation and secure multiparty computation are well-known. However, these types of utilities are still rare and limited to a few

specific cases. Another method to diminish the risks associated with data protection is to minimize the volume of sensitive data at its usage (data minimization). Examples in this sense are data aggregation, anonymization and pseudonymization of data before the deployment of AI systems and as close as possible in time to the consumption of the algorithm.

Equation 5: AI transaction risk score using logistic regression

Step 1: Linear score from features

Let transaction/customer features be $\mathbf{x}$, and model weights be $\boldsymbol{\beta}$, with intercept β_0 .

The raw linear score is:

$$z = \beta_0 + \boldsymbol{\beta}^T \mathbf{x}$$

Expanded:

$$z = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_d x_d$$

Step 2: Convert raw score into odds

In logistic regression, the log-odds of risky transaction $Y = 1$ is linear:

$$\log\left(\frac{p}{1-p}\right) = z$$

where $p = P(Y = 1 \mid \mathbf{x})$.

Step 3: Exponentiate both sides

$$\frac{p}{1-p} = e^z$$

Step 4: Solve for p

Multiply both sides by $(1-p)$:

$$p = e^z(1-p)$$

Expand:

$$p = e^z - e^z p$$

Bring p -terms together:

$$p + e^z p = e^z$$

Factor out p :

$$p(1 + e^z) = e^z$$

So:

$$p = \frac{e^z}{1 + e^z}$$

Equivalent form:

$$p = \frac{1}{1 + e^{-z}}$$

Now substitute $z = \beta_0 + \beta^T \mathbf{x}$:

$$p = \frac{1}{1 + \exp(-(\beta_0 + \beta^T \mathbf{x}))}$$

Final Equation 5

$$P(Y = 1 | \mathbf{x}) = \frac{1}{1 + \exp(-(\beta_0 + \beta^T \mathbf{x}))}$$

Decision rule

If $p > \gamma$, where γ is a policy threshold, escalate/reject/review.

$$\text{Risk action if } P(Y = 1 | \mathbf{x}) > \gamma$$

5.1. Data Encryption, Key Management, and Secure Enclaves

All sensitive data must be encrypted in transit and at rest, employing AES-256 or a stronger algorithm. OS-level disk encryption should also be enforced whenever possible and all encryption keys must be managed by a dedicated key management service (KMS). Adding a Hardware Security Module (HSM)—physical or virtual—that implements key management and cryptographic operations forms an important security layer. With an HSM, the cryptographic keys that help protect good code and sensitive data are stored in a separate and highly secure location while maintaining performance.

A cloud-native financial platform must provide a dedicated key store as a service, isolating keys from a developer's. Key policies, including separation of duties based on the principle of least privileges, as well as changes to existing key management processes, must also be considered. HSMs additionally enable the execution of data encryption directly within a cloud service environment.



By using HSMs, the cloud provider should be invisible to the application during the computing process. Furthermore, other methods such as secure enclaves can isolate sensitive workloads from the underlying infrastructure, providing improved data security and privacy.

5.2. Privacy-Preserving Computation and Data Minimization

Data minimization is rooted in legal obligations and the ethical principle of collecting, processing, and storing the minimum amount of data required. It assumes that reduced exposure decreases the chances of breaches. Minimization can be achieved through controlled data transfer, secure enclaves, on-device processing, secure multiparty computation protocols, and cryptographic commitments. However, paid services often contain data for fraud protection and risk scoring, and achieving true data minimization for all workloads can be complex. Legal obligations usually focus on data stored and processed for extended periods or without purpose.

Secure enclaves provide a means to minimize exposure during data transmission and prevent reading while in transit. Enclaves generate temporary and unique identities, enabling sender authentication without learning the identity of the receiver. In the context of AI-driven platforms, data privacy concerns demand additional capabilities. Although model training and exemplars can rely on dummy and encrypted data, allowing plaintext training data and payload is often necessary. Secure multiparty computation enables trust-free computations on personal data from multiple providers, guaranteeing that no participating party learns information from others. Specifically designed cryptographic protocols enable joint computation between mutually suspicious parties while preserving the secrecy of the inputs. These protocols ensure that even the cloud providing the computation cannot see the data being processed. Such techniques can minimize the exposure during real-time transaction processing. Achieving complete data minimization may remain theoretical due to the imbalance between the societal value of some workloads and the potential harms of data exposure.

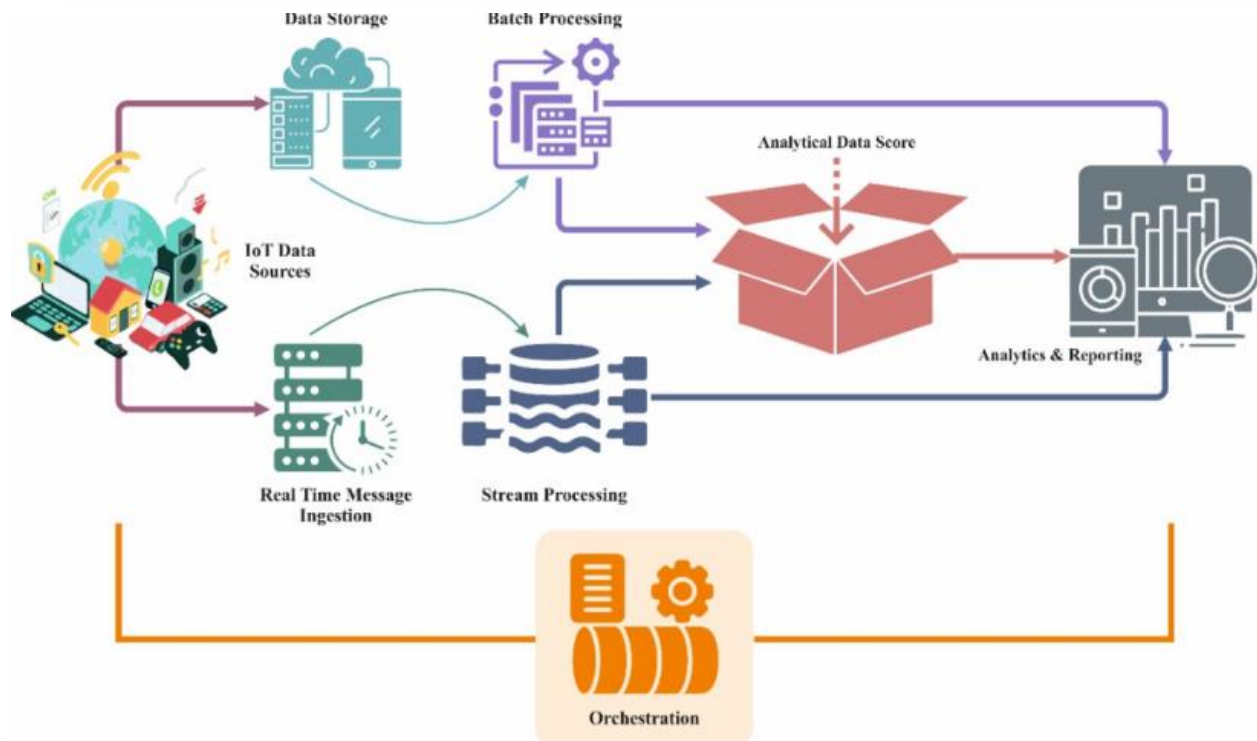


Fig 5: Privacy-Preserving Computation and Data Minimization

5.3. Explainability, Auditability, and Regulatory Alignment

Real-time transaction processing tasks are subject to strict regulations that vary per jurisdiction. Bias, discrimination and criminal behaviour – for instance, the financing of terrorism or money laundering – are the most scrutinised aspects. Biased or discriminatory behaviours may not only breach specific regulations. They tend to have a negative impact on customer satisfaction and reputation, which can lead to economic fallout and loss of market share. Criminal behaviour can lead to millions in fines. Preventing these problems, therefore, is a priority in almost all countries.

Regulatory bodies are starting to impose good governance of AI systems as part of the legal obligations of supervised institutions. Simple model validation is no longer enough; supervising authorities are also demanding transparency from banks in the consulting and operational phase. Extended documentation of each model is being requested, providing the rationale for its introduction, theoretical basis, analysis of risks of bias and discrimination, and absolute, comparative performance and monitoring metrics, among others; different supervision within inductors and predictors and a more extensive post-implementation analysis; and guaranteeing that the decisions it makes can be understood and justified. The objective is to obtain a more supervisory-oriented process, whereby full traceability is ensured for decisions on deploying and using any model. In addition, it is advisable to include communication with the media in the preventive plan, in case of model failure.



6. Scalability and Performance Optimization

Digitalization of services and expansion of delivery through easily accessible mobile devices have changed use scenarios and patterns within the financial sector. Vendors of payment and e-money services devise a continuous strategy of enhancing customer experience and reinventing operations. These service attributes have introduced volatility in demand and the need for on-the-fly capacity provisioning and deprovisioning. Auto-scaling of resources in a public cloud context can address this aspect, but a nested cloud-native governance and operating footprint remains an imperative in the risk-control framework of a financial institution. The serverless compute model, particularly for data, is generally preferred because it is easy to manage and comes with built-in scaling based on demand. Serving patterns for data are different. The possibility of distinct serverless and persistent compute models for every stage of processing, and the associated decision-supporting processes model, need to be meticulously defined to arrive at a balanced implementation that meets cost and performance objectives. Both availability and recovery of business operation in the event of failure—natural or man-made, service-level agreement breakage or disaster—as well as business continuity—restoration of services after prolonged outage—are inevitable for any cloud-native platform supporting financial services.

AI Method / Capability	Financial Use Case	Data Context	Business Value
Supervised anomaly detection	Card fraud, account fraud, suspicious transactions	Labelled transaction histories	Detects known fraud patterns with precision
Unsupervised anomaly detection	Unknown or emerging fraud patterns	Mostly normal transaction data	Finds novel abnormal behavior
Semi-supervised detection	Rare-event fraud scenarios	Limited examples of normal patterns and comparisons	Useful where fraud labels are sparse
Risk scoring models	Transaction approval, AML/KYC prioritization, customer monitoring	Customer behavior, transaction metadata, external risk signals	Reduces false positives and investigation costs
Compliance automation	AML, KYC, sanctions screening, regulatory checks	Rules, customer documents, transaction histories, behavior profiles	Faster and more consistent compliance decisions

Table 3: AI methods mapped to transaction-processing use cases

6.1. Auto-Scaling and Resource Orchestration

Cloud workloads are dynamic both at the global level—different workloads becoming provisionable in different regions at different times as demand and supply vary—and at the local, infrastructure level. Users typically art-direct access to the minimum resource, for the minimum amount of time, at the minimum expense, and cloud providers price on the basis of hourly usage. Cloud resources can be run-and-scaled on-demand, for any amount of time—senna resources are “well-behaved” and can offer many forms of optimisations. Automatic scaling of resource pools ensures a platform manager can dedicate capacity to their clouds and move it around in response to changing demand; the aim being to avoid under- or over-provisioning a pool of

resources while minimising costs. In a private or hybrid cloud, preemptible resources can be allocated to workloads without SLA guarantees.

Business rules and policies, combined with monitoring data (such as metrics, logs, and traces), drive scaling decisions. When a metric reaches a defined threshold, a scaling event is generated. Scalability can be implemented in a “brute-force” or basic way—infinitely deploying low-cost resources meeting the minimum requirements of the application, without any awareness of location or choice—and achieving truly optimised load-balancing can be quite complex. Dynamic creation and destruction of resources also have associated overheads, and where workloads are constant on a longer timescale, the overheads may exceed the savings. To make scaling decisions efficient, a number of techniques are possible, ranging from static planning or grouping, to heuristic or machine-learning techniques.

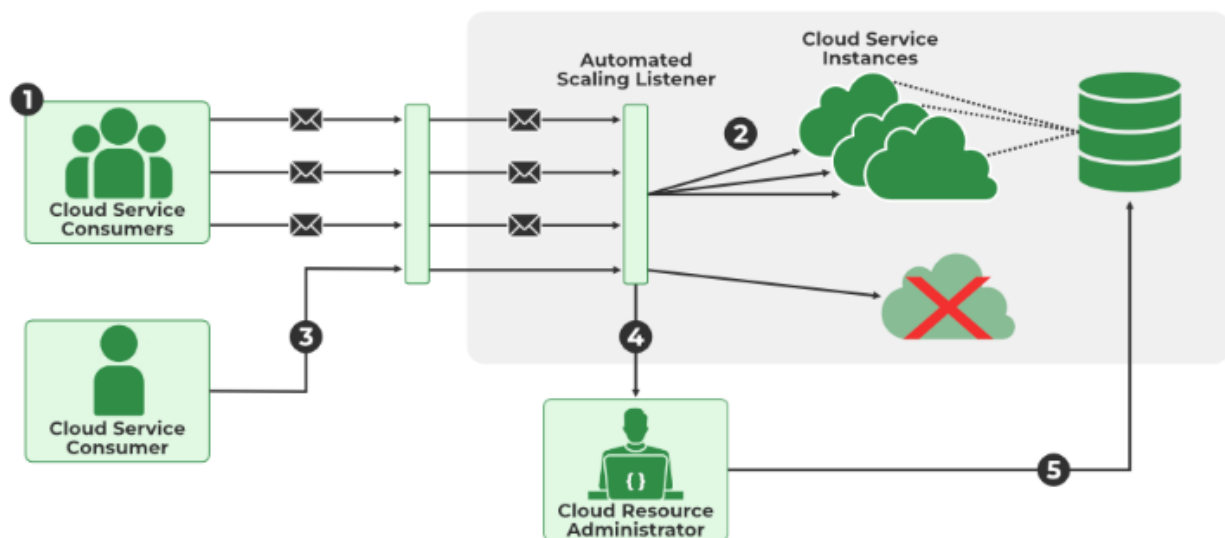


Fig 6: Automated Scaling Listener in Cloud Computing

6.2. Serverless versus Persistent Compute in Finance

Several factors help determine suitable operational environments for financial workload families. Start-stop usage patterns may favor serverless options, provided they demonstrate adequate performance and latency. Such analysis must consider provisioning scarcity periods, affecting auto-scaling capabilities. True serverless offerings eliminate resource management burdens, but systems with managed virtual cloud compute might show reduced allocation wait times at lower cost for specific workload families. Scenario-based analysis may support deploying a mix of serverless and long-lived virtual or container-based resources.

Serverless and persistent strategies also significantly differ in development model, known inputs to the execution environment, integration reliability, and execution cost. Serverless options let developers concentrate on business logic, require no specialized knowledge of the underlying environment logic, and ensure execution for all incoming requests, thereby limiting error scenarios, improving reliability, and reducing end-to-end testing efforts. Capillary web-services executed on external clouds might incur



higher individual service costs than with traditional persistent tiers, but trends may reverse if cloud providers or serverless platforms establish commercial partnerships. Persistent logical processing layers often create performance bottlenecks, but part of that connective overhead can be minimized by integrating that logic and avoiding server-centric patterns.

Despite these considerations, financial institutions still favor deploying business-logic environments on long-lived, persistent resources, relying on their potentially low upkeep costs and on-depth operational experience rather than workload-specific benefits. Banks comfortably supporting the infrastructure need not identify workload peaks, maintaining sufficient resource supply. Maintaining persistence for microservices of business-critical capabilities and consolidating less-frequent use cases still creates a significant resource-management and reliability burden.

6.3. Fault Tolerance, Disaster Recovery, and Business Continuity

Financial workloads often support mission-critical applications that must be continuously available. Historical service disruptions such as outages and data breaches highlight that traditional, on-premises, single- and multi-site architectures do not provide sufficient business continuity guarantees. Consequently, cloud-native platforms must implement fault-tolerance mechanisms that consider single-point-of-failure and graceful-degradation scenarios, as well as address disaster-recovery and business-continuity plans.

Fault tolerance in cloud-native systems results from redundancy. For instance, redundancy can ensure that a cloud-native streaming pipeline continues to be available even under the failure of a complete Availability Zone. Furthermore, making an application fault tolerant is not synonymous with active-active replication to multiple cloud regions, as this approach often incurs high levels of operational complexity. Thus, cloud-native design patterns such as persistent actor models and sharded replicated states with compensating transactions are better suited for supporting cloud-based transactional applications that also comply with regulatory constraints.

Business continuity planning dictates that organizations must have full backup and recovery mechanisms in place and that the process for restoring production from a backup must be actively tested. Indeed, unexpected events may even call for the failure of an entire geographic location and not only one or more Availability Zones. Conversely, the longer the service is unavailable, the bigger the brand, trust, and revenue risk. Therefore, disaster-recovery strategies must determine the Recovery Time Objective (RTO) and Recovery Point Objective (RPO) based on a risk-assessment analysis that balances the investment in redundancy and the expected service revenue during downtime.

7. Governance, Risk, and Compliance in Cloud-Native Platforms

Effective governance is essential to effectively manage risks associated with AI models in financial applications. Governance frameworks clarify the roles and responsibilities of different stakeholders involved in the development and monitoring of AI models: data scientists, business units, IT, and risk management, compliance, audit, and other control functions. A key element is creating multidisciplinary model risk committees composed of senior management from different functions that act as a form of independent oversight. The use of AI tends to amplify model risk since the algorithms are often poorly understood by users and difficult to verify. Consequently, validation efforts should be commensurate with the level of risk associated with the application being developed. Senior management oversight, documentation required for significant model development, and model



performance monitoring also become more important for AI applications. AI in fraud detection systems, for example, requires a level of scrutiny substantially greater than for similar applications based on a simple data-mining technique.

These governance principles align well with the Basel Committee on Banking Supervision's Principles for the Use of Artificial Intelligence and Machine Learning in Financial Services. Model risk management frameworks should evolve to incorporate AI-specific considerations, for instance, accounting for the potential for bias and discrimination, particularly when AI approaches leverage more sensitive data attributes such as race, ethnicity, and religion. Approaches to the use of synthetic data to improve fairness and bias, enhancing model interpretability, and designing explainable AI techniques are therefore closely aligned with successful AI governance. The models created should provide process documentation and develop pre-implementation test modules to assess unintended biases so those concerned with compliance can assure that the models being delivered are safe.

The use of AI can also make the overall model development process more efficient, enabling faster time-to-market for new products and services. As the number of pipelines increases with the adoption of these innovative techniques, an effective monitoring framework becomes essential. The costs of producing a false negative need to be weighed against the costs of producing a false positive, as these trade-offs change depending on the type of application. Model performance decay tends to happen more rapidly in AI pipelines than with traditional rules-based approaches; as a result, more frequent retraining and re-evaluation become essential elements of model governance.

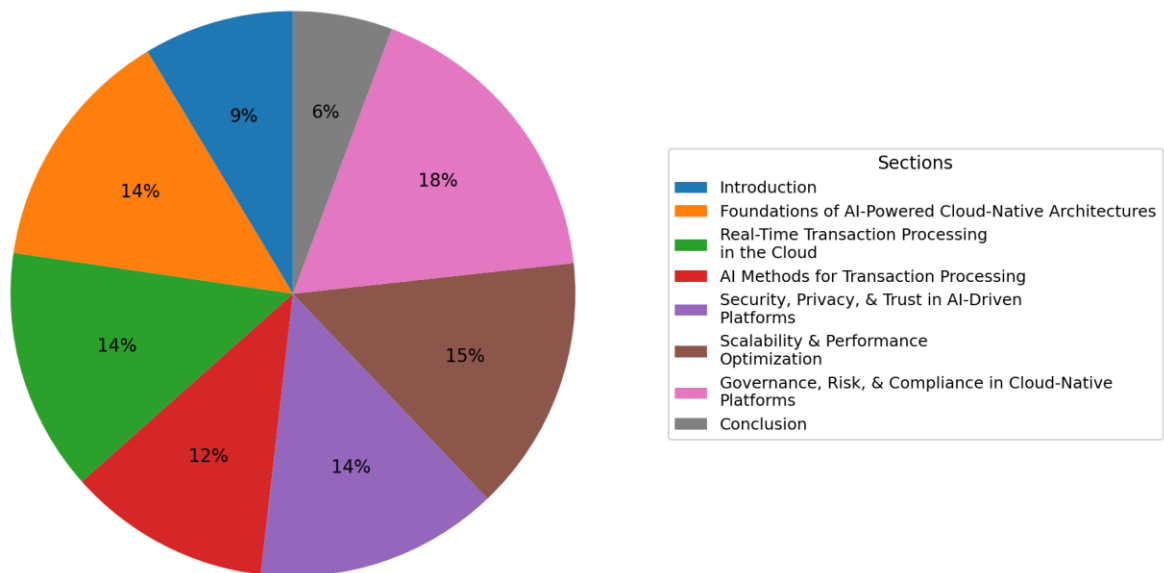
7.1. Governance Frameworks for AI in Finance

Generative AI technologies are critically dependent on massive quantities of data but bring with them substantial legal, ethical, auditing, and reputational risk. Numerous parties are involved in an AI application ecosystem, including data preparation and enhancement providers, model developers, cloud providers, and protection technology companies, compounding the challenges associated with tool use. CEOs should adopt an overarching governance and oversight framework that is integrated and encompasses the AI life cycle and ecosystem rather than rely on a check-the-box approach.

Financial institutions are anticipated to take automated decisions, and regulators will consider AI models as critical, requiring a risk-based governance approach encompassing not only model development but also model validation and quality assurance. This includes examination and monitoring of data curation, the source of training data, and whether external data utilized in the application is free of copyright infringement and facts, characteristics, and entities are correct to meet the requisite standards of quality and control over risk and reliability. AI models must also possess fairness, explainability, robustness, and security.

In many jurisdictions, financial institutions must publish the main pillars of their model governance. Banks in the European Union are obliged to disclose key features of their risk models applying the EU Capital Requirements Regulation, which details not only capital requirements but also market disclosures of risk exposures, risk assessment processes, and mitigation and valuation processes.

Article Text Share by Major Section



7.2. Risk Management, Model Risk, and Validation

Effective risk management within the banking sector encompasses the identification, quantification, mitigation, and control of diverse types of risk. The Australian Prudential Regulation Authority (APRA) specifies governance requirements, including the establishment and oversight of risk management policies, exposure thresholds, operational limits, and risk communication processes. Given AI’s unique inherent risks and challenges, strategies should also follow those outlined in the APRA’s discussion paper on governance around AI.

The implementation of banking or financial models – especially AI-based solutions – inherently creates a distinct type of risk, defined by the Bank of England as “model risk”. Model risk consists of the potential financial, reputational, or non-compliance losses arising from decisions based on incorrect model outputs. Model risk exit points happen when a model fails to work correctly, is modified but not validated, or is no longer fit for purpose (e.g. when used to predict a regime shift for which it was not designed). Model risk is often exacerbated by algorithmic debt – a situation where AI solutions are rapidly developed on an ad-hoc basis without undergoing the usual development cycles of data-driven solutions. Likewise, the continuous updating of models to accommodate shifting data distributions, as reported by the Chicago Fed, adds to the potential for model risk. Consistent with principles laid out by the US Federal Reserve Bank of Chicago, regulating and model risk management strategies should incorporate the following elements: validation of both AI and conventional predictive models by an independent group; consideration of both functional and performance validation when developing an end-to-end validation framework; and the conduct of pre-release diagnostics to determine reliance on AI predictions.



8.1. Future Directions

The requirements for AI-powered financial platforms are stringent due to elevated governance demands, the utilization of sensitive operational data, the necessity for constant calibration of risk models, a fast-evolving risk profiling landscape, and a high-risk environment. Nonetheless, the advantages attainable with a compliant architecture outweigh these challenges. The predicted impact of the innovations on transaction and service requirements across an AI cloud-native transaction platform, with specific focus on governance considerations, model risk management, and the impact of new regulations, point to the need for a new layer of financial regulatory control, of which regulatory information processing (TRIP) and report automation will be one of the primary drivers.

The main strengths of the AI cloud-native platforms reside in the addition of a governance layer that incorporates responsible AI principles, thereby addressing trust-and-content concerns, in the repositioning of model risk management as a cascading responsibility, in the fulfillment of the demands of regulatory reporting and AI model control, and in the ability to capitalize on model risk management capabilities already established in the area of pricing. The backdrop of painstaking risk model accounting highlights the additional affinities with the cloud-native ecosystem.

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